

## Online Application Registration for Meter Shifting:

### Application Registration

The screenshot shows the homepage of the Chhattisgarh State Power Distribution Company Limited (CSPDCL). The browser address bar displays the URL: `cspdcl.co.in/cseb/(S(naylpbzjv2x01ot03ongc3q))/FrmHome.aspx`. The page header includes the CSPDCL logo and the company name. A navigation menu on the left lists various services such as 'About CSPDCL', 'Bill Payment Services', and 'Consumer e-Seva'. The main content area features a banner for digital bill payment with the text: 'विद्युत बिल का डिजीटल भुगतान हुआ ट्रांजेक्शन चार्ज फ्री'. Below the banner, there is a section for 'New Releases' with three items: 'Standard Time Limit for Electricity Services as per CSERC', 'Process for Registration of Complaint/Application', and 'User Manual for online Bill'. The right sidebar contains buttons for 'Consumer Login', 'Consumer Registration', 'Pay Your Bill Online', 'Bill Payment through RTGS/NEFT', 'Bill Payment through Common Service Center', and 'Pay Point Centers'. A callout box with a blue border and white background points to the 'Consumer Login' button, containing the text: 'Click on consumer login button at home page of website'.



# Chhattisgarh State Power Distribution Company Limited



## Consumer Login

BP No.  What is BP No.?  
Password

- >> Forgot Password?
- >> New Consumer Registration

Enter your credentials (BP No. ,Password )



- Consumer Account ▾
- Consumer Services ▾
- Online Bill Payment ▾
- My Bills ▾
- My Bill Payment ▾
- Online Complaints ▾
- Online Applications ▾**
  - Documents List
  - Name Change
  - Tariff Change
  - Load Enhancement
  - Load Reduction
  - Meter Shifting
  - My Application for Service Request
- Consumer Grievances ▾
- CSPDCL Calendar ▾
- Electricity Acts ▾
- Right to Information ▾
- Electricity Saving Tips ▾
- Safety Measures ▾
- Feedback ▾

## My Account

### Consumers Information as per CSPDCL records

BP  
M  
C  
T  
r Employees  
NDEY ADA  
com

Click on Online Application and click on Meter Shifting

### Information submitted by User of Web Self Service

**First Name** :  
**Last Name** :  
**Mobile No.** :  
**e-Mail Id** : kri

Dear Consumer, Please update your mobile no. and email id for availing CSPDCL SMS and email services. Please go to Update My Account link to update.

### Selected Alerts

- E-mail alert at the time of my bill generation.
- E-mail alert for confirmation of my bill payment.
- E-mail alert at the time of registering complaint.
- E-mail alert at the time of registering service request.
- E-mail alert at the time of outage affecting my supply.
- Send electricity bill by E-mail also.
- I would like to recieve bill alerts through sms.
- I would like to recieve bill alerts through E-mail.



- Web Self Service
- Consumer Account
- Consumer Services
- Online Bill Payment
- My Bills
- My Bill Payment
- Online Complaints
- Online Applications
  - Documents List
  - Name Change
- CPDCL Calendar
- Electricity Acts
- Right to Information
- Electricity Saving Tips
- Safety Measures
- Feedback

Select BP No. for which load enhancement is required

Connection related details will be shown

Select type of meter shifting (LT/HT meter)

Click on declaration Checkbox

**Meter Shifting**  
BP Number: [1]

**LT Consumer Detail**  
Name : KU. [redacted]  
Mobile No : [redacted]  
Email Id : k[redacted]@mail.com

**LT Meter Shifting Detail**  
Type of Meter Shifting: [dropdown]

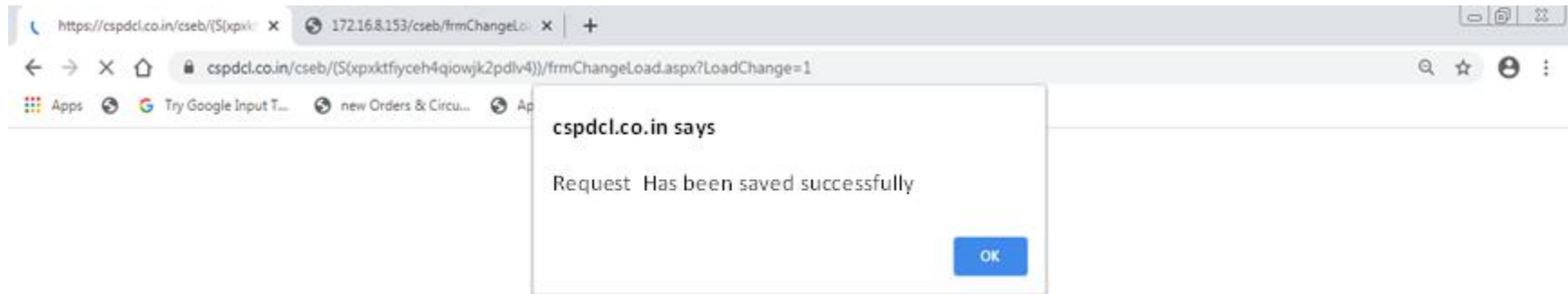
I/We hereby declare that my  
(a) The information provided in this application is true to knowledge.my  
(b) I/We have read the Chhattisgarh Electricity Supply Code and agree to abide by the conditions mentioned therein.my  
(c) I/We will deposit electricity dues, every month, as per the applicable electricity tariff and other charges.my  
(d) I/We own the responsibility of security and safety of the meter, cut-out and the installation thereafter.my  
(e) Any electricity dues outstanding in licensee's area of operation in consumer's name.my  
(f) Any electricity dues outstanding for the premises for which connection applied for.my  
(g) Any electricity dues outstanding with the licensee against any firm with which the consumer is associated as an Owner, Partner, Director or Managing Director.

Click on save button to save a draft of application board

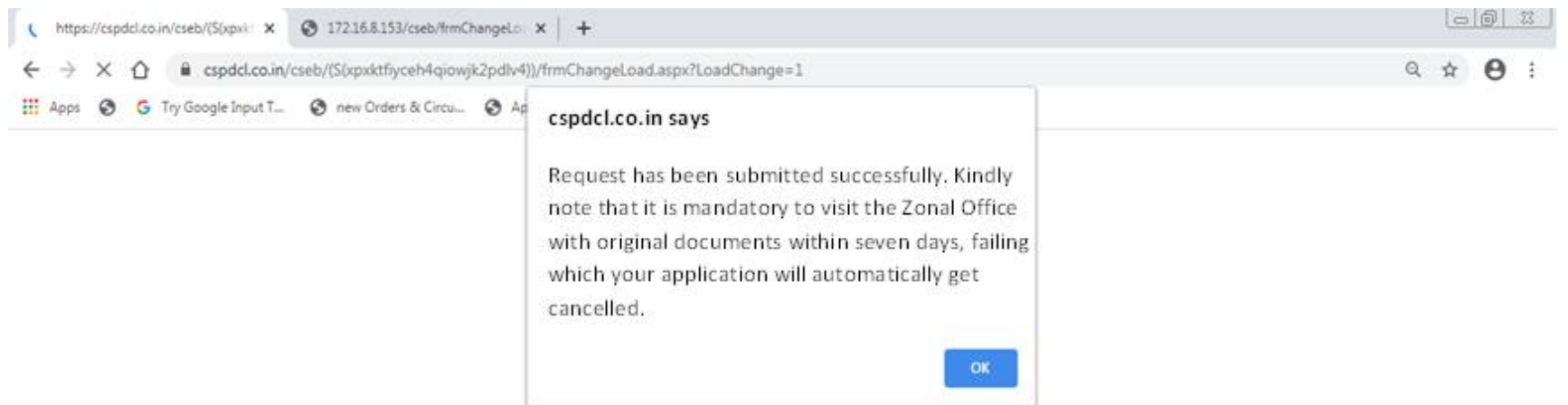
Click on Submit button to submit application

Save Submit Res

### Message shown when save button is clicked:



### Message shown when submit button is clicked:



## 2)View Application status

The screenshot shows the CSPDCL web self-service portal. The browser address bar displays the URL: `cspdcl.co.in/cseb/(S(hw2l5gndvfyclpbl5zffp2gc))/frmMyAppServiceReq.aspx`. The page header includes the CSPDCL logo and the text "Chhattisgarh State Power Distribution Company Limited". The user is logged in as KRITIMA PANDEY. The left sidebar contains a menu with categories like "Web Self Service", "Consumer Account", "Consumer Services", "Online Bill Payment", "My Bills", "My Bill Payment", "Online Complaints", "Online Applications", "Consumer Grievances", "CSPDCL Calendar", "Electricity Acts", "Right to Information", "Electricity Saving Tips", "Safety Measures", and "Feedback". The "Online Applications" menu is expanded, showing options like "Documents List", "Name Change", "Tariff Change", "Load Enhancement", "Load Reduction", "Meter Shifting", and "My Application for Service Request". The main content area displays a table titled "Applications For Meter Shifting" with the following data:

| SRNO | BPNumber | Request No | Order Number | Status |                      |
|------|----------|------------|--------------|--------|----------------------|
| 1    | 10       | ZSFTLT6875 |              | Save   | <a href="#">View</a> |

A callout box with the text "Click on View button to view the application" points to the "View" button in the table.